Get quick doctor care from anywhere.

A Virtual Visit lets you see talk with a doctor from your laptop or mobile device.

You have access to a network of Virtual Visit provider groups. To learn more about Virtual Visits and our network please log into myuhc.com® or the UnitedHealthcare Health4Me® app.

Once you choose a Virtual Visit provider group you’ll be directed to their website from myuhc.com or their app from Health4Me. You also have the option of going directly to their website or app to access care. You can download their app directly from Google Play™ or the Apple® App Store®.

Virtual Visits are covered under your health plan benefits either way you decide to access care.

Tips for registering:

- Locate your member ID number on your health plan ID card
- Or look up your number on myuhc.com.
- Have your primary care provider name and medical history ready.
- Choose a pharmacy that’s open in case you’re given a prescription.

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Access to Virtual Visits and prescription services may not be available in all states or for all groups. Go to myuhc.com for more information about availability of Virtual Visits and prescription services. Always refer to your plan documents for your specific coverage. Virtual Visits are not an insurance product, health care provider or a health plan. Virtual Visits are an internet-based service provided by contracted UnitedHealthcare providers that allow members to select and interact with independent physicians and other health care providers. It is the member’s responsibility to select health care professionals. Care decisions are between the consumer and physician. Virtual Visits are not intended to address emergency or life threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations. Members have cost share responsibility and all claims are adjudicated according to the terms of the member’s benefits plan. Payment for Virtual Visit services does not cover pharmacy charges; members must pay for prescriptions if any separately. Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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